

**NEOS Strategic Plan
2008 – 2011
Approved by Directors November 30, 2007**

Vision

NEOS: Meeting the information needs of our clients

Mission

NEOS is a library consortium that supports members' clients in a cost-effective manner through the sharing of people, technology, and collections.

Values and Guiding Principles

As a consortium of member libraries, we are committed to the following values and guiding principles:

Progressive

We embrace innovative solutions for the enhancement of access and customer services.

Collaboration

We share our resources, our ideas, our expertise, and our knowledge to deliver quality services to our clients.

Accountability

We are responsible to member libraries, their clients and home institutions for our decisions and actions.

Fairness

We reach equitable decisions through open and respectful discussions aimed at maximum benefits for our clients.

Advocacy

We promote the benefits of cooperation and resource sharing to member institutions and the broader community.

Integrity

We base all our interactions, internally and externally, on mutual trust and ethical behaviour.